



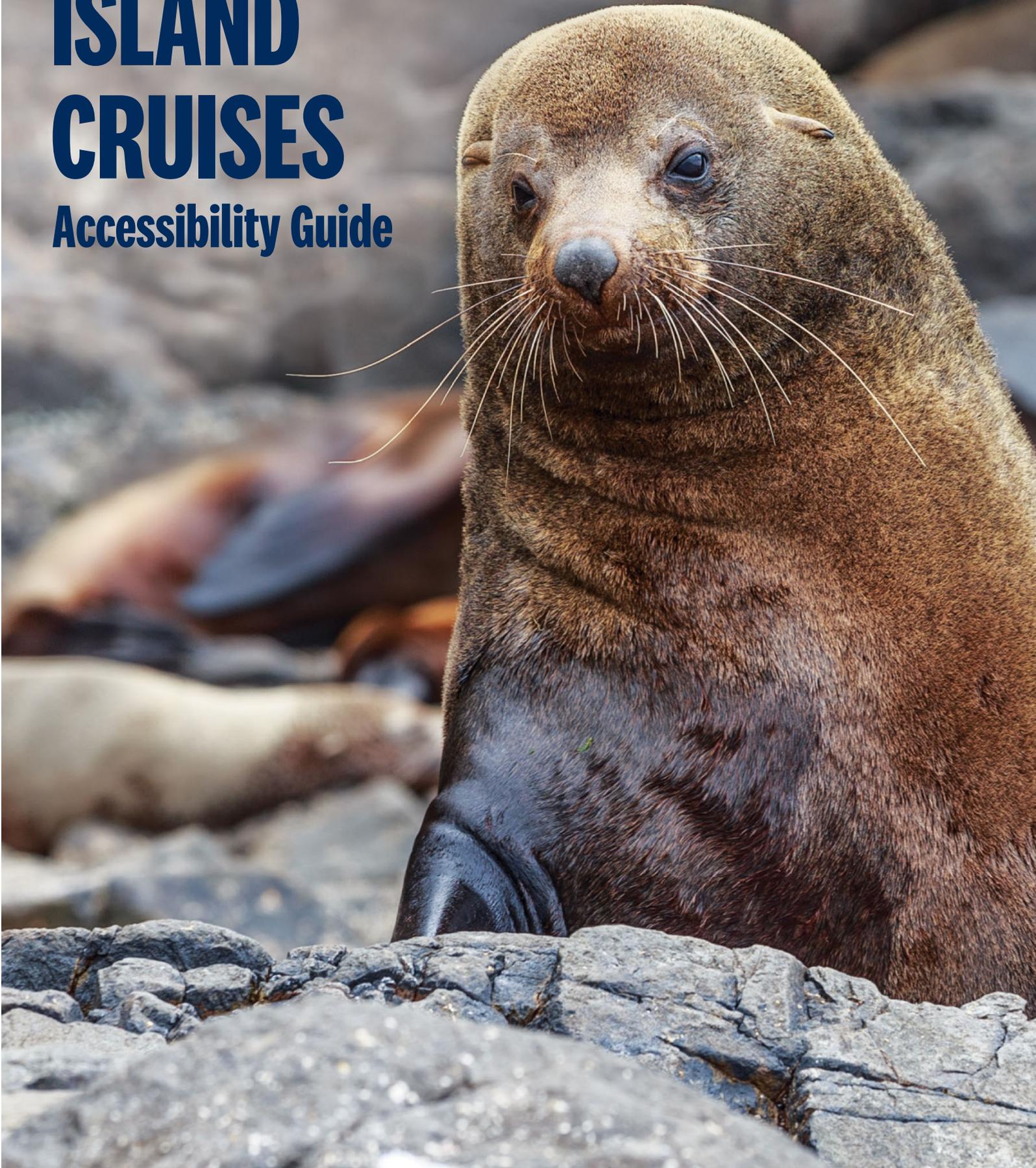
FOLLOW THE YELLOW BOAT ROAD

PENNICOTT  
WILDERNESS  
JOURNEYS



# TASMAN ISLAND CRUISES

## Accessibility Guide



Pennicott Wilderness Journeys is committed to providing a memorable experience for all guests.

The aim of this guide is to offer accurate information to allow you to assess if this experience is suitable for your individual access requirements. At any stage of your experience with us, our staff are always happy to help with information and assistance.

If you have any additional questions after viewing this guide – please don't hesitate to get in contact with us prior to your visit.

Phone: 03 6234 4270 Email: [info@pennicottjourneys.com.au](mailto:info@pennicottjourneys.com.au)

## Key Tour Information

- 3-Hour eco cruise aboard open style vessels.
- Highlights: Explore towering cliffs and deep sea caves. Join in the search for the abundant coastal wildlife such as seals, dolphins, migrating whales and sea birds.
- Tours start and finish at our Port Arthur booking centre – 6961 Arthur Highway, Port Arthur – with bus transfer to and from the cruise departure point included as part of your ticket.
- Vessel departure points vary daily depending on weather conditions. Access changes depending on which cruise route / jetty we are using on the day. Check with our office the afternoon before departure for an update likely to be taken on the day.
- Option to join a guided bus transfer from Hobart.
- Lots of warm clothing is essential, even on warmer days due to wind chill.

## Car Parking and Booking Centre Access

- The Tasman Island Cruises Booking Centre is located at 6961 Arthur Highway, Port Arthur.
- There are 4 parking spaces directly outside. These can be used for pick-up and drop-off, with longer-term options available close-by that staff will direct you to on arrival.
- The booking centre is level throughout and has an accessible toilet inside.
- It is always a good idea to use the toilet in the booking office before cruise departure.



# Vessel Boarding and Seating

- It's important to be checked in and ready to go 45 minutes prior to cruise departure. This is when the pre-cruise briefing will be delivered outside the building before boarding the bus to the cruise departure point. Accessibility information regarding buses follows.
- We operate from different cruise departure points depending on the weather conditions each day. Check with staff in the afternoon before your cruise for an update on the route likely to be taken the next day. Access changes based on which jetty/cruise route we take.
- Once boarding, you will be on the vessel for the duration of the three hour cruise.

## Stewarts Bay Jetty

- The bus will stop roughly 180 metres away from the jetty. The path is 800mm wide at its narrowest. There is a gravel slope of 30 metres in length with steps along the way. There are no handrails or rest points on this slope.
- The floating pontoon has a gangway that is 1170mm wide with a 170mm step at the end. Crew are available to assist moving down this path.



- This image shows the access to vessels at the Stewarts Bay jetty.
- This is a floating pontoon style jetty, so the access will be the same regardless of tide height.



## Eaglehawk Neck Jetty

- The bus will stop around 40m from the jetty in the carpark area. Access height will change at this jetty depending on the tide.
- This is generally an easier point for boarding than Stewarts Bay with a smaller step required.



## Vessel Information



- There is a small step up or down to a 340mm wide non-slip pad with a 780mm wide access gate.



- There is a 160mm step down onto a 350mm wide step, then a 210mm step down onto a 540mm wide aisle. There are good hand holds on the vessel and crew members present to manually assist.
- The vessels each have a total of 43 seats consisting of:
  - 32 seats forward of the skippers' console that require seatbelts to be worn whenever the vessel is travelling at speed. Seatbelt extensions are available.
  - 11 seats behind the skippers' console that do not have seatbelts fitted including a 6-person padded bench seat.

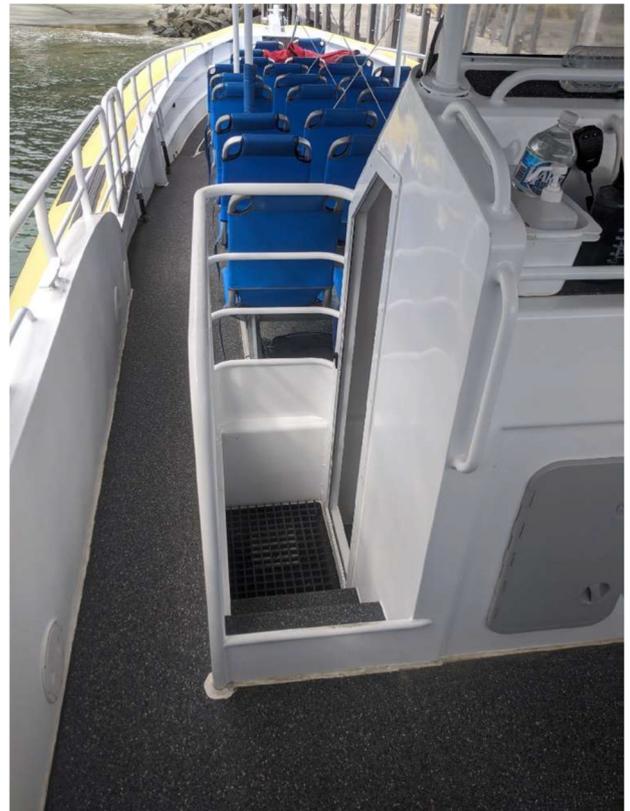
- The seats are 450mm wide and have 330mm of legroom. There is 850mm between the back of each seat.
- From front to back, the vessel seating rows are as follows:
  - 1 row of 2 seats
  - 2 rows of 3 seats
  - 6 rows of 4 seats
  - 1 row of 5 seats
  - 1 six person padded bench seat

## Toilet Facilities

- There is a toilet on the vessel, but we recommend for all guests to use the toilets at the visitor centre prior to departure.



- There are ample toilet facilities in the visitor centre, along with one large wheelchair accessible toilet. This is pictured in the photo on the left.
- The small marine toilet on the vessel is located below deck level and has 4 steps down at 250mm each. Door entry width is 450mm. This is pictured in the photo on the right.
- Access to this toilet can also be restricted at the skippers' discretion due to weather conditions.





# Full-Day Tour Options

- In addition to the 3-hour cruise, guests are also able to join the tour from our Hobart Office.
- Depending on the option booked, Full-day tour options include either;
  - A visit to the Port Arthur Historic Site
  - A visit to the Tasmanian Devil Unzoo
  - Local sightseeing with your guide.

## Hobart Office

- Centrally located on the Hobart waterfront – this is an easy meeting point to begin your journey to Port Arthur.
- Address: Dock Head Building, Franklin Wharf, Hobart.
- Arrive at 7:15 am for a 7:30 am departure.
- There is time restricted parking available opposite the office including an accessible car park for pick-up and drop-off.
- The closest all-day parking is available at either:
  - Argyle Street Carpark – 500 metres away, undercover car-parking
  - Market Place Carpark – 400 metres away, undercover car-parking
  - Evans Street Carpark – 550 metres away, open-air parking
- Taxi or Uber is also available to our Hobart office.
- There is ramped entry to the booking office where you will meet for the tour. Transport is provided on one of our buses, further information follows.

## Port Arthur Historic Site

- The Port Arthur Historic Site is extensive and covers a range of terrain. Some areas offer independent wheelchair access, while others may require assisted access.
- Visitor Centre, café, and the Port Arthur Gallery are all wheelchair accessible via ramps or elevator. Accessible bathroom facilities are also available within the Visitor Centre.
- While not all heritage buildings and ruins on the site are wheelchair accessible, a number of buildings can be accessed by visitors who require the use of a wheelchair. Check with Visitor Services staff for more information.
- Guided Education Tours and Harbour Cruise are wheelchair accessible.
- Wheelchairs are available for loan from the Visitor Centre.

## Local Sightseeing

- The stops made when sightseeing with your guide can vary, but usually include visits to the Port Arthur Lavender Farm, Tasmanian Chocolate Foundry, and Remarkable Cave lookout.

# Buses

- We offer full-day tour options on board our fleet of buses departing from Hobart to join the Tasman Island Cruise.
- A bus transfer will also be required to join the cruise and could be on any of the below buses.
- The type of bus used varies daily based on operational considerations.
- The buses are air-conditioned and have seatbelts fitted.
- The buses are not wheelchair accessible and do have steps to board but do have storage available for standard sized collapsible wheelchairs and walkers.

## 37-Seat and 43-Seat Bonluck Coaches

- The access door is 670mm wide.
- First step is 230mm high, followed by 5 steps at 170mm high.
- Aisle width is 350mm. Legroom is 300mm with a seat width of 460mm.
- There is a large luggage area for walkers and wheelchairs.



## 41-Seat and 57-Seat Bonluck Coaches

- The access door is 700mm wide.
- First step is 270mm high, followed by 5 steps at 200mm high.
- Aisle width is 370mm. Legroom is 315mm with a seat width of 450mm.
- There is a large luggage area for walkers and wheelchairs.



## 20-Seat Toyota Coaster

- The access door is 650mm wide.
- First step is 170mm high, second step 90mm high, third step 300mm high.
- Aisle width is 400mm. Legroom is 210mm with a seat width of 460mm.

